



HEALTH PLAN

(888) 327-0671

McLarenHealthPlan.org

At McLaren Health Plan, we strive to provide you with the best service possible. We are here for you!

Call today to register for the Adult Complex Case Management Program, (888) 327-0671 (TTY: 711)

McLaren Health Plan complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-327-0671 (TTY: 711).

Arabic:

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-888-327-0671 (رقم هاتف الصم والبكم: 711).

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Rev 1.22.18

Adult Complex Case Management Program



McLaren Health Plan Nurse Case Management

 **McLaren** | (888) 327-0671
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Helping with Your Care

You have a voice about your unique health care needs. Especially if you have a long-term condition, such as diabetes or asthma. McLaren Health Plan (MHP) offers an Adult Complex Care Program specifically for our members with complex care needs.

Our caring nurses will listen to you. We can help make sure you have a say in your care. We also include your family members and other care support to ensure you get the care you need.

Participation is voluntary and free for our members. It's simple to register, just call Customer Service at (888) 327-0671.

When you join the Adult Complex Care Program, you will be assigned a nurse case manager. Your nurse will help you maximize your benefits. They can also assist you by sharing information about specialists and facilities.



The program calls for regular communications between you and your nurse about your care. Your nurse can help coordinate the things you need to improve your condition, such as:

- Medical appointments
- Medications
- Equipment

With support from your provider, family, and other care support, your nurse will help you set goals to reach better health.

Our goals are:

- Keep your doctor-patient relationship
- Help you to improve your health
- Help you to learn about your medications and care

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